



**All SDPBC Access for All Comcast Internet Essentials Sponsorships and T-Mobile Hotspots will be permanently deactivated on June 30, 2024. Families in need of internet service should apply for the Affordable Connectivity Program as soon as possible.**



## What is it?

The **Affordable Connectivity Program** is a program that helps connect families and households struggling to afford internet service.

## The benefit provides:

- Up to \$30/month discount for internet service

## How can I qualify?

- You, your child, or your dependent are enrolled in government programs like Free and Reduced-Price Lunch Programs, SNAP, Medicaid, Federal Housing Assistance, Supplemental Security Income (SSI), WIC, Veterans Pension or Survivor Benefits, Lifeline, or others **OR**
- Based on your household income

## How do I sign up?

### 1. Apply for the Affordable Connectivity Program:

- Go to [GetInternet.gov](https://getinternet.gov) to submit an online application or print out a mail-in application.
- Instructions to complete the Affordable Connectivity Program application online are available in English and Spanish. Call **1(877) 384-2575** for assistance in other languages or to request to have an application mailed to you.

### 2. Pick an Internet Plan:

- Once approved, contact your preferred participating internet service provider to select a plan and have the discount applied to your bill.
- Find a participating provider near you.
  - Go to <https://cnm.universalservice.org/> to find companies near you **OR**
  - Select an internet service provider that you are already familiar with.

## How can I get help with my application?

- Call **(877) 384-2575** or email [ACPSupport@usac.org](mailto:ACPSupport@usac.org).
- Open 7 days a week between 9:00 a.m. and 9:00 p.m. ET.
- Multilingual Affordable Connectivity Program Support Center is available.

## Tips to help pick the right internet plan:

- Ask the provider for plans that are free with the Affordable Connectivity Program. Many providers offer them, but they are not always advertised.
- Ask about hidden costs, like prices that increase over time, installation fees, and equipment fees.
- Consider download speeds of 100mbps or higher if multiple people will be using the internet or you want to stream video.
- Consider upload speeds of 20mbps or higher if you want to use apps like Zoom, FaceTime, and Google Classroom.